

2020

ANNUAL REPORT

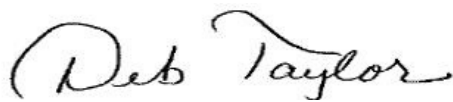
Dear Friend,

The COVID-19 pandemic impacted the older adults and caregivers we serve in ways we never could have imagined when 2020 began. Thanks to the commitment and creativity of our supporters, partners, volunteers, and staff, during this challenging time we supported over 32,159 adults, including their caregivers, with crucial services to support their objectives for independent living.

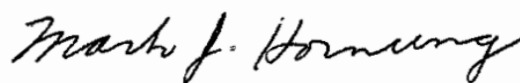
Flexible service approaches were implemented in response to the pandemic, including providing masks to staff and clients to enable safe interactions, moving senior center programming to an on-line on-demand format, implementing an in-home technology support program, and safely continuing with our HOME, Senior Outreach, Caregiving, and Medicare Partner services. We were also able to deploy grant funding to initiate an upgrade to the CareNextion app.

Thanks to you we were able to respond to the pandemic with flexibility and innovation to help realize our shared vision to empower older adults and their caregivers to live life to the fullest. We could **not** have done this without you!

On behalf of those we serve, thank you for your generous support.



Deb Taylor
CEO



Mark Hornung
Board President



SENIOR
COMMUNITY
SERVICES

**32,159
SERVED**



List of donors, financials, and Board of Directors information can be found at our website at www.seniorcommunity.org



SERVE COMPASSIONATELY



SUPPORT INDEPENDENCE



EMPOWER CAREGIVERS



CONNECT COMMUNITY

2020 | THE IMPACT



1,308

seniors received home services allowing them to age in place

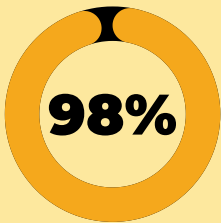
19,776  CARENextion

users accessed free, online tools to coordinate care for loved ones



119%

increase from 2019



of older adults served reported that services have helped them remain in their own home



985

low-income Medicare recipients avoided out-of-pocket medical expenses

583



donations made by donors like you to raise over

\$95,000



1,779

open-hearted volunteers served over



23,505



Hours

for seniors in their community

801



seniors & their caregivers received support from our licensed Social Workers in order to empower their independence and well-being

8,921 people accessed our affiliated Senior Centers to remain active and connected to their community



To make a gift and join our mission visit:
seniorcommuntty.org/donate