

# 2023 ANNUAL REPORT



SENIOR  
COMMUNITY  
SERVICES

## Dear Friends,

Reflecting on the past year, we're deeply grateful for your unwavering support of Senior Community Services. Your dedication, generosity, and commitment enabled us to compassionately **serve more than 31,000 seniors and caregivers in 2023**. Your contributions directly impacted countless lives, providing vital support to connect communities and support independence when it was needed most.

In March of 2023, our Strategic Planning Committee, a group of SCS staff and Board members, also began meeting regularly to develop our 2024 – 2026 strategic plan. While celebrating successes and assessing challenges we've faced the past few years, it became clear how much the organization has grown and changed to continue to best serve the needs of older adults and their caregivers. As guideposts for the future, **revised mission and vision statements** were created by the Committee and approved by the Board of Directors.

***Our Mission: Empowering People as They Age***

***Our Vision: To Reimagine Aging by serving compassionately,  
connecting communities, and supporting independence.***

Looking ahead to the remainder of 2024, we're excited about where we're going. The need for services continues to grow, and with partners like you, we face the future with confidence. Your continued support will help us expand and enhance programs, making an even greater impact in the lives of older adults and their caregivers.

Together, we achieve remarkable things. Thank you for believing in our mission, standing with us, and making a difference. We're honored to have you as part of the Senior Community Services family.

With gratitude,

Deb Taylor  
Chief Executive Officer

Chris Pemantell  
Board President

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## Empowering People as They Age

PROGRAMS	OUTCOMES
<b>27,698</b> Older Adults Served	HOME, TECH Services, Senior Outreach, Senior Centers, Virtual programs  85% of those served with home services own the home they live in  95% of those served reported HOME services helped them remain in their own homes  89% of those served reported services have made it easier to afford other ongoing expenses
<b>3,989</b> Caregivers Served	Caregiver Services, CareNextion, support groups, educational presentations  85% of caregivers served are seniors themselves  76% of caregivers report living with one or more disabilities  Two caregiver support groups (Elk River, Waconia) and an additional Memory Cafe (Minnetonka) added in 2023  94% of caregivers reported services helped improve their ability to provide care for their loved one
<b>2,778</b> Volunteers Engaged	Our volunteer programs support HOME, TECH Services, Senior Center programming, and various administrative office tasks  A total of 33,208 volunteer service hours were provided to serve our communities  35% increase in number of volunteers engaged from 2022

## Funding Sources

Government Grants & Contracts

**\$1,791,556**

Foundation Grants & Donations

**\$483,802**

Fee-For-Service

**\$289,599**



Financials, donors, funders, and Board of Directors can be found on our website. To make a gift, scan the QR code or visit [seniorcommunity.org/donate](https://seniorcommunity.org/donate).

